**Himanshu Nath**

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**Career Objective**

To work in an environment which is innovative, challenging, rewarding and which offers a profound knowledge base to enhance my talent, exposure, and zeal of learning

**Professional Experience**

* About **8** years of IT experience as an application support Specialist, Application development Analyst, Business Analyst and Cloud Engineer and software Technical Lead.
* 2.
* **2.5-3** years of experience as an application support Analyst and well versed with the Process of change management, Incident Management, Problem management, Used to part of intense Problem management call.
* About 1 year of experience on working on Automating the manual task going on in the team using RPA tool Leap Work.
* Around **1-1.5** Years of experience as a Devops engineer along with AWS Cloud Platform.
* Proficient in AWS services like VPC, EC2,S3,ELB,Autoscaling using ELD, RDS, DynamoDB, Route53, CloudWatch, CloudFront. Created NAT gateway and instances to allow communication from the private instance to the internet.
* Worked on Creating infrastructure of cloud for deploying application starting from EC2 creation to RDS, then virtual network, DNS, Autoscaling.
* Configured S3 bucket with various life cycle policies to achieve the infrequently accessed data to storage classes based on requirement
* Used IAM for creating roles, users, groups and implemented MFA to provide additional security to AWS account and its resources
* Used Git as a Version control system to integrate the code and maintain it in Central Repository.
* Automated the entire steps of Continuous Integration and deployment, right from taking the code from Git to deploy it into application server.
* Configured Jenkins jobs to introduce Continuous Integration and automate the Build & Deployment process.
* Basic knowledge on Kubernetes and docker for production environment.

**EXPERIENCE**

1. Worked with NTT DATA Information Processing Services (formerly Dell Services) as **Software Development Analyst** since from Sep 2016 to oct 2020.
2. Working with Synamedia Pvt ltd from nov 2020 till date as **Senior Associate technical consultant.**

**Technical Skills:**

* SCM Tools : GIT ,Github
* CI Tools : Jenkins
* Web & Application Servers : Apache Tomcat ,IIS
* Scripting : Shell Scripting
* Build Tools : Maven
* Monitoring Tools : Cloud Watch, Kibana, Grafana, conviva , Telestream ,
* Cloud Platform : AWS
* Programming Lang : C#, MVC
* Database : MS SQL SERVER 2012.
* Ticket Tracking Tools : Service Now, SCCD.
* RPA Tool : Leap work

**Project**:1

**Client**: JLL UK (Jones Lang LaSalle)

**Project**: JLL property and asset management (PAM) Application.

**Responsibilities:**

* Migration of application from on premises to AWS cloud
* Creating CI/CD pipelines by integrating Git,GitHib,Jenkins,Docker and Ansbile.
* Used GIT to push developed codes and Jenkins to Integrate the code.
* Configured Jenkins with maven build tool to generate the war/ear files and archived them.
* Integrating Git with Jenkins and Nexus in continuous integration and configured Jenkins with Poll SCM build trigger.
* Ansible is the primary automation tool in configuring and deploying artifacts to several environments.
* As most of the infrastructure is hosted in AWS cloud and responsible for creating and managing EC2 instances.
* Writing playbooks for installing and configuring the EC2 instances and automate deployments.
* Developed Terraform for provisioning resources in AWS cloud.
* Maintaining AMI's for backup of configured EC2 instances.
* Deploying the artifacts in environments like DEV, QA, UAT with ansible and Jenkins.
* Creating backup of EBS volumes and restoring them.
* Ensuring the servers to sustain the load by configuring Elastic load balancer and auto scaling.

**Project 2**:

**Client**: JLL UK (Jones Lang LaSalle)

**Project**: JLL property and asset management (PAM) Application Support.

**Environment**: C#, Visual Studio 2013,IIS,MS SQL Server 2008,Oracle 10g,IBM SCCD Tool, RPA(Leap work), Power Shell,Change Management

**Description**:

Jones Lang LaSalle Incorporated or JLL is professional services and investment management company specializing in real estate.We provide L2 and L3 support for many applications with in JLL.

**Responsibilities**:

* Have worked in Production support (L2 and L3) to provide a solution and fixing the issues with in SLA.
* Identified production risk area and mitigated with workarounds/permanent fixes.
* Have worked on automating the task which required manual intervention
* Have worked on Automating Morning Checks (Sanity checks of application and servers) through RPA Tool and also many of application access related tickets.
* Have Implemented the automatic job scheduler to avoid manual monitoring of the Cross functional Interfaces.
* Helping to create business aligned support for Incident Management process.

**Project 3:**

**Project : OTT platform device.**

**Description –** Video streaming application for End users to watch different kind of contents.

**Responsibilities –**

* Performing monitoring for the application which is live and content being played by user from log tools like kibana, grafana.
* Facing customers for all the priority incidents and drive the call to fix the issue.
* To do investigation to find out the root cause of any encountered issue.
* Develop process and procedures that ensure Incident Management and service desk action items are tracked and completed

**Qualifications**

* B.E (computer science), Technocrat institute of technology, Bhopal

**Declaration**

I solemnly declare that the above-mentioned details are true to the best of my knowledge & belief

Place : Bangalore Himanshu Nath